



Adult Social Care Annual Report 2010/11 Feedback Form



We would like your views on the 2010/11 Adult Social Care Annual Report. Please take a few moments to complete this questionnaire to let us know what you enjoyed and what you would like to see improved for the 2011/12 report.

Q1 Are you responding as a: (Please tick one)

- | | |
|--|---|
| <input type="checkbox"/> Central Bedfordshire Adult Social Care user | <input type="checkbox"/> Carer of an Adult Social Care user |
| <input type="checkbox"/> Friend or relative of an Adult Social Care user | <input type="checkbox"/> Central Bedfordshire resident |
| <input type="checkbox"/> Community or Voluntary organisation/group
(please specify below) | <input type="checkbox"/> Other (please specify below) |

Please specify....

Q2 Which section(s) of the Annual report have you read? (Please tick all that apply)

- | | |
|--|--|
| <input type="checkbox"/> I have read all of the Annual Report | <input type="checkbox"/> Safeguarding adults whose circumstances make them vulnerable and protecting from avoidable harm |
| <input type="checkbox"/> Foreword and Introduction | <input type="checkbox"/> I have just read the facts and figures |
| <input type="checkbox"/> Enhancing quality of life for people with care and support needs | <input type="checkbox"/> Priorities for the future |
| <input type="checkbox"/> Delaying and reducing the need for care and support | <input type="checkbox"/> I have not read the Annual Report |
| <input type="checkbox"/> Ensuring that people have a positive experience of care and support | |

Q3 Overall, how satisfied or dissatisfied were you with the Annual Report? (Please tick one)

- Very satisfied
 Satisfied
 Neither satisfied nor dissatisfied
 Dissatisfied
 Very dissatisfied

Q4 How would you rate the design of the Annual Report? (Please tick one)

- Excellent
 Good
 Neither good nor poor
 Poor
 Very poor

Q5 How easy or difficult was the Annual Report to: (Please tick one option for each statement)

- | | Very easy | Easy | Neither easy nor difficult | Difficult | Very difficult |
|------------|--------------------------|--------------------------|----------------------------|--------------------------|--------------------------|
| Read | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Understand | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q6 Before you read the Annual Report, how did you think the Adult Social Care service was performing? (Please tick one)

- Excellent
 Good
 Neither good nor poor
 Poor
 Very poor

Q7 Do you think the Annual Report provided a balanced picture of what the Adult Social Care service does and it's performance? (Please tick one)

- Yes
 No
 Don't know

Q8 What other information could we provide to make the Report more useful and informative?

Q9 What other improvements could be made to the Annual Report in the future?

About you

The following information will help us when considering your opinions and to make sure that we are getting the views of all members of the community. The answers will not be used to identify any individual and the questions are optional. Our data protection statement is provided at the end of this form.

Q10 Postcode

Q11 Are you male or female? Male Female

Q12 What is your age? 19 or under 20-29 yrs 30-44 yrs 45-59 yrs
 60-64 yrs 65-74 yrs 75+

Q13 Do you consider yourself to be disabled? Under the Equality Act 2010 a person is considered to have a disability if he/she has a physical or mental impairment which has a sustained and long-term adverse effect on his/her ability to carry out normal day to day activities.

Yes No

Q14 Are you: (Please tick one)

- | | | | |
|---|---|---|--|
| <input type="checkbox"/> British | <input type="checkbox"/> White and Black Caribbean | <input type="checkbox"/> Pakistani | <input type="checkbox"/> Caribbean |
| <input type="checkbox"/> Irish | <input type="checkbox"/> White and Black African | <input type="checkbox"/> Bangladeshi | <input type="checkbox"/> Any other Black background |
| <input type="checkbox"/> Gypsy or Irish Traveller | <input type="checkbox"/> Any other mixed background | <input type="checkbox"/> Chinese | <input type="checkbox"/> Arab |
| <input type="checkbox"/> Any other white background | <input type="checkbox"/> Indian | <input type="checkbox"/> Any other Asian background | <input type="checkbox"/> Other ethnic group (Please specify below) |
| <input type="checkbox"/> White and Asian | | <input type="checkbox"/> African | |
- Please specify other

Thank you for giving us your views.

Data Protection Act 1998

Please note that your personal details supplied on this form will be held and/or computerised by Central Bedfordshire Council for the purpose of the Housing Annual Report feedback survey. The information collected may be disclosed to officers and members of the Council and its' partners involved in this consultation. Summarised information from the forms may be published, but no individual details will be disclosed under these circumstances. Your personal details will be safeguarded and will not be divulged to any other individuals or organisations for any other purposes.

Information classification: Protected when complete.

Please return the form to the freepost address below (you do not need a stamp):

RSKA-KEZZ-SZEC
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DAO: Policy and Performance
Central Bedfordshire Council
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High Street North
Dunstable
LU6 1LF